

Mr Jeff Haigh.
Project Supervisor.
Clelands Construction Ltd.
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NEW PLYMOUTH.

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Dear Jeff,
Please accept the following letter as a reference to the recent Maori Health project.

**Reference for the Construction and Renovation of Taranaki Base Hospitals new
Maori Health Facility.**

In April 2008 Clelands Construction was the successful tender (from four) to convert the Junior Medical Officers building to a purpose designed Maori Health Facility. This project required the construction of additional rooms to the existing building using the same or similar materials, plus the alterations and up-grading of remainder of the building with the exception of the Whaiora. This work had to be completed in such a way as to allow the Whaiora to continue to operate.

Dalgleish Architects had completed the design and specifications, management of the project for TDHB was provided by Engineering Services.

The Clelands tender was chosen by TDHB as it had a greater degree of accuracy as well as being the most competitive costing.

The first Project Control Group meeting was convened in May. This PCG consisted of User group staff, TDHB Engineering Services and two members of Cleland's staff. We found both Jeff Haigh and Andrew Pritchard eager to please and very helpful. Their team was also mindful of our Engineering policy regarding the minimising of variations, which on this project came in at around 3%. While this process starts with the Architects, it requires consideration from all who take part in the project including the main contractor and their sub-contractors.

Completion of the project was planned for late June, however a delay on carpet meant this was delayed but only by a week.

The control of 'risk on site' was something that impressed us; their documentation was the best we have seen from any contractor. So much so that TDHB used their documentation to prove our accreditation process with ACC. It passed their scrutiny with 'flying colours'. The Health & Safety Manual and Site specific material was excellent, please convey congratulations to Lesley Johnson. Defects were dealt with swiftly and without fuss.

There is no doubt that Clelands Construction will be asked to tender on other future TDHB projects. On behalf of Engineering Services I thank the Cleland's team for their co-operation on our site.

Yours sincerely



Richard Guy
Facilities Overseer
Taranaki District Health Board

