

19 July 2006

Clelands  
P O Box 3240  
NEW PLYMOUTH

ATTN: Martin Stevens/Peter Cottam

Dear Martin & Peter

**RE: Building Renovations**

I would like to thank Clelands Construction for the fine job you have carried out in renovating our new office, and coordinating the various sub-trades.

Please pass on a very special thanks to James Wallace, who was a pleasure to deal with at all times. James met his timeframes, he dealt with the many small extras I loaded him up with in a very positive way, and worked in well with the many sub-trades.

Also please thank Jeff and the joinery guys. The final design came out of a "good ideas" meeting, and Jeff made it happened, and made the timeframe.

We are also very satisfied with the subcontractors, who were very good to work with and have provided a good backup service in all cases.

I also acknowledge your management philosophy, which allowed me to supply some spare labour, who worked under James' supervision. This worked well to our mutual advantage.

In summary, we thank you all for a fine job, which we are all very satisfied with.

In the beginning we had the money and Clelands had the experience – and now Cleland's have the money and we had the experience!

Yours sincerely



Phil Dickey  
Managing Director